## Client Charter 2022

- 1. Students graduated with CGPA of 3.00 and above in every convocations.
- 2. 75% of lecturers with PhD qualification or its equivalent.
- 3. Ratio of academic staff to undergraduates at 1:15.
- 4. Staff satisfaction index of more than 85% annually.
- 5. Student satisfaction index of more than 80% annually.

6. 30% of the minimum number of the required academic staff (based on staff: student ratio of 1:20 for each engineering programme in the faculty) are registered as Professional Engineer (PE) or equivalent.